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**Linc Network's Support Department Named as Finalist in 2010 American Business Awardssm
8th Annual Stevie[®] Awards Honor Finalists and Winners at Gala**

Pittsburgh, Pa. – July 20, 2010 – Linc Network's Support Department was recently named a Finalist in the *Support Department of the Year* category in The 2010 American Business Awards.

The awards were presented during ceremonies at the Marriott Marquis Hotel in New York City on June 21. The ceremonies were hosted by Cheryl Casone of Fox Business Network and broadcast nationwide on radio by the Business TalkRadio Network. Kelli Daley, Linc Network's Director of Education & Support, was present at the awards ceremony and accepted the Finalist recognition for the team.

More than 2,700 entries from organizations of all sizes and in virtually every industry were submitted for consideration in more than 40 categories, including *Most Innovative Company of the Year*, *Management Team of the Year*, *Best New Product or Service of the Year*, *Corporate Social Responsibility Program of the Year* and *Corporate Environmental Responsibility Program of the Year*. Linc Network joined other finalists including the following in the Support Department of the Year category: Double-Take Software, Electric Insurance Company, INS Zoom.Com, M5 Networks, Inc. and SoftPro.

"Linc Network is truly honored that our Support Department received recognition as one of the Finalists of a Stevie Award," said Scott Giacobbe, Linc Network's President & CEO. "Our support team's professionalism and unsurpassed customer service is undeniably award-winning. The caliber of service this department provides to our customers, the Linc Service Contractors, receives continuous praise and gratitude."

The Linc Service Network's Support Department supports software, business tools and processes for Linc's international network of 150 independent and company-owned HVAC contractors. The team is comprised of six experienced and dedicated individuals who received over 4,000 support calls in the area of sales, operations, accounting, and general office in 2009 and consistently hold a customer satisfaction rate of more than 96%. The Support Department provides support documentations and vignettes to the Linc Service Network's various locations, troubleshoots through an interactive online application sharing method and hosts on-site training sessions, as well as provides the Network with monthly support tips to frequently asked questions.

More than 200 executives from across the country participated in the judging process to determine the Finalists and Stevie Award winners. Double-Take Software was the winner in the Support Department of the Year Category.

The American Business Awards are the nation's premier business awards program. All organizations operating in the U.S.A. are eligible to submit entries – public and private, for-profit and non-profit, large and small.

Details about The American Business Awards and the list of Finalists in all categories are available at www.stevieawards.com/aba.

About Linc Network, LLC and The Linc Group

Headquartered in Pittsburgh, Pa., and Atlanta, Ga., Linc Network, LLC is the franchisor of the Linc System[®], a business format for operating a commercial heating, ventilation, and air conditioning (HVAC) service business. Founded in 1979, Linc Service[®] Network, LLC is an international network comprised of more than 150 independent and company-owned mechanical contractors located in the United States, Canada, Mexico, Bermuda and South Africa. Linc Network was recently recognized as one of the top 200 companies in the *Franchise Times* Annual Top Franchise Systems Rankings for 2009 – coming in at number 130 for the second year in a row. For more information on the Linc Network, visit Linc's website at www.lincservice.com. Linc Network, LLC, is part of The Linc Group (TLG), one of the nation's most successful, single source providers of high-value facilities management and building system services. TLG maintains its corporate office in Irvine, Calif. Collectively, TLG companies service more than 20,000 facilities in 45 states and 15 international markets through a professional workforce totaling more than 4,100 employees. For more information about TLG and its companies, visit www.thelincgroup.com.

About The Stevie Awards

Stevie Awards are conferred in four programs: The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about The Stevie Awards at www.stevieawards.com.

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