

## ABM Franchising Group Academic Center Renamed for the Late Ken Piercy

The Academic Center at ABM Franchising Group's Canonsburg Campus was renamed in honor of the late Ken Piercy, former Linc Service President and CEO, during a dedication ceremony on February 16, 2018.

The ceremony, which was attended by Ken's wife, Linda Piercy, and daughter, Elena Piercy.

"We are so touched by this incredibly meaningful dedication – it really feels like a family reunion with our entire extended family," Elena said. "This company meant so much to my dad. It is an inspiring, warm and wonderful place to be, and I know he's incredibly proud and really enjoying this dedication ceremony."

Ken Piercy spent 36 years in the HVAC industry. He dedicated more than 25 years of his career to the Linc Service network.

Prior to joining the Linc Service network, Ken attended the University of Washington in Seattle, where he completed coursework in electrical and electronics engineering. He received his Bachelor's Degree in business administration from Trinity College in Burlington, VT.

Ken served in the Air Force for two years, before serving in the Navy for 22 years, where he was stationed throughout the United States, Europe and Asia.

As a veteran of the Vietnam War, Ken earned a Bronze Star Medal. In 1967, while engaged in combat operations in the Gulf of Tonkin, Ken was on the deck of the USS Forrestal when it caught fire after a series of explosions.

The incident would go down as one of the most significant disasters in US Naval history, leaving 134 servicemen dead and 161 wounded.

Ken married his wife, Linda, on September 30, 1972 in Toronto. The couple had two daughters – Elena and Catherine. Catherine married Matteo Gatti, and has a daughter, Valentina.

He began his career with Linc Service in 1987 as an Area Vice President and moved onto the role of Group Vice President, International.



Ken Piercy



Elena and Linda Piercy attended the dedication of ABM Franchising Group's Canonsburg Campus' Ken Piercy Academic Center in honor of the late Ken Piercy, who served as Linc Service President and CEO from 1993.

"It is the greatest honor of my life to be asked to lead the Linc Service team," Ken said upon his election as President and CEO in 1993. "It is a most humbling responsibility to be asked to embody your ideals of quality, integrity and commitment. My greatest hope is to be worthy to you."

He served as Linc Service President and CEO until 1999.

Bruce Phibbs, ABM Franchising Group's Senior Vice President of Franchising, described Ken as dedicated leader who helped everyone he encountered grow professionally.

"Ken knew every franchise owner, their children and their families personally," Phibbs said. "He really loved his job and did it well and is the reason some of our franchises are here today."

He started KPI International Ltd., an independent consulting company, and worked with Linc Service in franchise development until 2014.

Ken passed away on July 24, 2017, and will be remembered for his integrity, optimism, humor, and generosity. Along with his family, Ken loved international travel, foreign languages, history and books.

Scott Giacobbe, COO of ABM Industries, followed Ken as president of Linc Service. He said his time with Ken helped shape who he is professionally.

"In your life you're touched by certain people, and Ken definitely touched me," Giacobbe said. "He had such a passion for life and brought things out of people you'd never see before. He really changed Linc Service and its people for the better – he changed so many lives in this business and really saw Linc Service and TEGG as a big part of his family."

Martin Keyser, ABM Franchising Group's Senior Vice President of Franchise Operations, said Ken was an integral part of Linc Service and the entire franchising network.

"We're really proud to dedicate our academic center in his honor and to help keep his memory living on," Keyser said.

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**Elena and Linda Piercy (center), daughter and wife, respectively, of the late Ken Piercy, attended the dedication of the Ken Piercy Academic Center at ABM Franchising Group's Canonsburg Campus. They were joined by (from left) ABM Franchising Group Senior Vice President of Franchise Operations Martin Keyser, ABM Franchising Group Senior Vice President of Franchising Bruce Phibbs, ABM Industries COO Scott Giacobbe and Mark Newsome, President of ABM Technical Solutions.**