

September 29, 2017

Technology and improving the TEGGPro® user and client-experience were the top priorities during the annual TEGG Advisory Council Meeting in Washington D.C., on September 20-21, where we announced the formation of the new TEGG Technology Committee and set a timetable for the TEGGPro Redesign.

The TEGG Technology Committee, chaired by [Melissa Baronie](#), ABM Franchising Group's Senior Director of Strategic Solutions, was created to review and explore technology ideas submitted by the network to increase our efficiency. A new [Technology Ideas Form](#) is available on the Technology & Support section of TEGGNet. We encourage you to share any ideas you may have to improve the network's technology offerings.

TEGGPro is the lifeblood of the TEGG system, and we are currently working on redesigning it to make it more user-friendly and responsive. There are plans to redesign the TEGGPro site to make it more intuitive for our franchises day-to-day use to cut down the steps to access vital information. We are also working to redesign TEGGProView, which will make it easier for clients to access information on their equipment, job status and agreements.

While the TEGGPro Technician Dashboard redesign is currently underway, we tentatively plan to begin redesigning the TEGGPro Sales Dashboard and the TEGGPro Operations Coordinator and Administrative Dashboard in 2018.

Thank you for your continued support and dedication to the TEGG Network, as we continually work to improve our tools and services to help you grow your business. We are confident that by utilizing our existing resources, taking advantages of new offerings and sharing your insights into where we could be more efficient, we will continue to grow and move the entire network forward.

A handwritten signature in black ink that reads 'Mark Newsome'.

Mark Newsome
President