

TEGG®

Technology Update

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An ABM Company

TEGGPro Update: Be Sure to Update Site Visit Status



Make sure you are updating your site visit status to reflect the current state of your site visit.

Any site visit with a status of “Assigned” or “Incomplete” will be received by your technician. Site visits with the “Assigned” or “Incomplete” status will sync each time the technician starts a database sync.

Site visits scheduled more than 30 days in advance should have a site visit status of “Planned” or “Tasked,” and should only be set to “Assigned” when the technician is ready to be on site.

After a site visit has been returned by the tech, and data and images on TEGGPro have been reviewed, the site visit status should be set to “Returned” or “Complete.”

Having unnecessary site visits on the tech laptops increases the amount of data and time needed to sync. For optimal performance and stability, a single tech should not have more than eight site visits marked as “Assigned” or “Incomplete” at a time.

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